



Building trust every day

To our valued pilots and directors of flight operations,

On Oct. 25, 2017, we notified you of Rockwell Collins [OPSB 0166-17R1](#) that identified an issue affecting the flight management system (FMS) in Pro Line 4 and Pro Line 21 equipped aircraft. As a result of that issue, approximately 10,000 approaches have been removed from your FMS navigation database beginning with the 1712 AIRAC Data Cycle (with an effective date of Nov. 9, 2017). For a complete list of procedures excluded from your database, click [here](#).

We are working diligently with the FAA to resolve this issue and reinstate these procedures as soon as possible. We understand the impact this may cause to your flight operations, and will provide you with updates on a weekly basis regarding our progress.

For guidance on continuing your operations in the meantime, and to help answer any questions you may have, please go [here](#). For additional questions or concerns, please contact your local Rockwell Collins Customer Support Engineer, listed [here](#), or call Rockwell Collins Technical Support at 319.295.5000. These teams are available 24/7 to help you better understand the options available to you.

Your safety continues to be our number one priority. As a reminder, per FAR 91.175, you are required to verify your procedures prior to flight planning.

Thank you for your patience as we work to resolve this issue.

Sincerely,  
Rockwell Collins Customer Support

Stay connected.



[www.rockwellcollins.com](http://www.rockwellcollins.com)

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