Field Support Discontinuance Bulletin

ACP-4100 AND CPE-4100

Reference Number: 2020-171M

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SUMMARY

Effective 01 June 2020, Collins will discontinue field support of the ACP-4100/CPE-4100 due to obsolescence of key components.

AMIAFFECTED?

The below list outlines the parts included in this discontinuance notice.

Product	Part number	Date of discontinuance	
		Production	Support
ACP-4100	822-1558-0X0	July 1, 2011	June 1, 2020
CPE-4100	822-1583-001	July 1, 2011	June 1, 2020

Collins may still be able to offer assistance in troubleshooting and repairing many of the affected LRUs. However, Collins reserves the right to decline a request for service and/or a request for quote to repair the affected product. In addition, while Collins may agree to attempt to repair a product, it does not guarantee the repair can be completed. In the event it is determined the product is beyond Collins' repair capabilities the product will be returned in 'as-is' condition.

This provides that any repairs made are done on a "parts available" basis, using existing documentation and manuals as-is. Production of replacement assemblies and sub-assemblies will be discontinued.

In addition, discontinuance of support includes the end of Engineering Support:

- No additional updates to drawings or manuals
- No new service bulletins or revisions to existing service bulletins.

WHAT ARE MY OPTIONS?

Contact Intertrade for used equipment

Collins Intertrade, a buyer and seller of used equipment, may have used product available should any LRU be deemed un-repairable. For more information contact Collins Intertrade at 1.319.378.3500,

intertradesales@rockwellcollins.com, or on the web at https://www3.rockwellcollins.com/intertrade/.

Upgrade to a ACP-5200/CPE-5200

For customers seeking a highly capable solution to the ACP-4100/CPE-4100 discontinuance, the Collins ACP-5200/CPE-5200 is available through Bombardier.

The ACP-5200/CPE-5200 is a form-fit function replacement.

Product	Discontinued Part numbers	
ACP-4100	822-1558-0X0	
CPE-4100	822-1583-001	
	Replacement Part Numbers	
ACP-5200	822-2171-0X0	
CPE-5200	822-2172-010	

Implementation and Certification of the ACP-5200/CPE-5200 can be supported as follows:

- Contact Bombardier Aerospace for availability of the new ACP-5200/CPE-5200.
- Collins will support rental only for ACP-4100/CPE-4100
- Collins shall maintain the ACP-4100/CPE-4100 AOG pool until significant number of aircraft are converted to ACP-5200.

For more information, please contact Collins Marketing at csmarketing@collins.com.





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