

# Production and Field Support Discontinuance Bulletin

CANALSAT AND ORBIT SHOWTIME NETWORK (OSN) PREMIUM CONTENT SERVICES FOR TAILWIND 500/550

## SUMMARY

Effective 31 December 2019, Collins Aerospace will discontinue production and field support of CanalSat and OSN Premium content services for Tailwind 500 & 550 systems.

Collins will continue to support subscription services for CanalSat and OSN through the end of each remaining service term. Subscriptions will not be renewed past the production discontinuance date.

## AM I AFFECTED?

The below list outlines the parts included in this discontinuance notice.

Product	Part number	Date of discontinuance	
		Production	Support
Region Kit, Astra, Premium (Canalsat)	983-9503-002	July 31, 2019	December 31, 2019 or end of current subscription term
Region Kit, Nilesat Premium (Orbit Showtime Network)	983-9503-004	July 31, 2019	December 31, 2019 or end of current subscription term

Support and repair of all Tailwind 500 & 550 LRUs will continue. Content delivered through the Tailwind system is dependent on satellite broadcasters and subject to change. This bulletin is to communicate discontinuance of Premium content services by CanalSat and OSN only. All European and Middle Eastern satellites remain available: Astra, Hotbird, NileSat, and ArabSat. These satellites offer Free-to-Air content, which will continue to be available through the Tailwind systems. Channel Guides and channel databases are available for subscribers via MyAirshow.RockwellCollins.com. For access please contact the Avionics Support Center at [AvionicsSupport@collins.com](mailto:AvionicsSupport@collins.com).

Premium content cards for CanalSat and OSN may have been acquired through another party or independently from Collins. Those cards should continue to work; however, Collins will not continue to test compatibility of this premium content with the Tailwind 500 & 550 systems.

For more information, please contact Collins Avionics Marketing at [AvionicsMarketing@collins.com](mailto:AvionicsMarketing@collins.com).



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