

# Production Discontinuance Bulletin

## AEROCOM 3000

### Summary

Those who are still flying with the Aerocom 3000 cabin telecommunications unit in their fleet and wish to acquire a spare unit will need to participate in the last time buy being offered in this bulletin. Production has ended and a limited quantity of the units are available for purchase.

### Am I affected?

The following parts discontinued production on May 15, 2017.

Product	Part number	Date of discontinuance
Cabin Telecommunications Unit	350000-00-010000	05/2017
Cabin Telecommunications Unit	350000-00-A10000	05/2017
Cabin Telecommunications Unit	350000-10-010000	05/2017
Cabin Telecommunications Unit	350000-10-010200	05/2017
Kit	938500-000	05/2017
Tray	938500-010	05/2017
Kit	938500-100	05/2017
Kit	938500-110	05/2017

Rockwell Collins will continue to service the fielded units. However, Rockwell Collins reserves the right to decline a request for service and/or a request for quote to repair the affected product. In addition, while Rockwell Collins may agree to attempt to repair a product, it does not guarantee the repair can be completed. In the event it is determined the product is beyond Rockwell Collins' repair capabilities the product will be returned in 'as-is' condition.

### What are my options?

#### Participate in our Last Time Buy

For customers interested in maintaining the Aerocom 3000 within their fleets, there are units in stock and available for a last time buy.

Customers interested in participating in a Last Time Buy should submit a purchase order with delivery by December 20, 2017. Quantities are extremely limited and will be provided based on availability at the time of the order.

#### Contact Intertrade for used equipment

Rockwell Collins Intertrade, a buyer and seller of used equipment, may have used product available should any LRU be deemed un-repairable. For more information contact Rockwell Collins Intertrade at 1.319.378.3500, [intertradesales@rockwellcollins.com](mailto:intertradesales@rockwellcollins.com), or on the web at <http://www.rockwellcollins.com/intertrade/index.asp>.

For more information, please contact Rockwell Collins Marketing at [csmarketing@rockwellcollins.com](mailto:csmarketing@rockwellcollins.com).



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How can we help?

Please call Rockwell Collins Customer Support at  
+1.319.295.5000.

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Rockwell Collins delivers innovative aviation and high-integrity solutions to commercial and government customers worldwide. Backed by a global network of service and support, we stand committed to putting technology and practical innovation to work for you whenever and wherever you need us. In this way, working together, we build trust. Every day.

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