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Production Discontinuance Bulletin

ERT-100/120 eRouter

Summary

The ERT-100 and ERT-120 eRouter products, previously marketed by International Communications Group (ICG), have reached the end of production.

Am I affected?

The following parts will discontinue production starting on the date below.

Product	Part number	Date of discontinuance	
		Production	Support
ERT-100	376100	Sep 30, 2016	Continued
ERT-120	376120	Sep 30, 2016	Continued

Rockwell Collins may still be able to offer assistance in troubleshooting and repairing many of the affected LRUs. However, Rockwell Collins reserves the right to decline a request for service and/or a request for quote to repair the affected product. In addition, while Rockwell Collins may agree to attempt to repair a product, it does not guarantee the repair can be completed. In the event it is determined the product is beyond Rockwell Collins' repair capabilities the product will be returned in 'as-is' condition.

How can we help? Please call Rockwell Collins Customer Support at +1.319.295.5000.

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