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**OPSB 0165-17**

**Date:** July 6, 2017

**To:** Operators of Rockwell Collins Pro Line 21 and Pro Line Fusion Integrated Flight Information Systems (See included version list in Table 1)

**From:** Commercial Systems Customer Support

**Subject:** Possible chart anomalies when airports with greater than 200 Electronic charts are contained in a flight plan

**Overview:**

When an airport with greater than 200 charts is entered into the Electronic Chart Application, an error in the IFIS system may occur.

**Details:**

If an airport having greater than 200 charts is entered into the Electronic Chart Application, Destination or Alternate Airport fields (most typically via auto-population from the FMS flight plan), or directly via the Other Airport field, the Chart feature may become unavailable or contain reduced information. It is important to note that a chart function database failure will not impact the operation of the FMS or the FMS database.

The number of airports with the potential for exceeding 200 charts in any given cycle is currently limited to 10-20 world-wide.

**Recommendations:**

It is recommended that operators always load the approach/arrival or departure into the FMS before attempting to access the chart. This allows the aircraft to continue with its clearance even if a chart is lost. In this case the flight crew may have to contact ATC to determine the DA or MDA. Another option is to avoid the impacted airports all together by selecting a nearby airport as the destination.

As each new cycle of the charts database is received, the flight crew should review the following link and be aware of the airports which have more than 200 charts for that

**NOTICE**

**INFORMATION SUBJECT TO EXPORT LAWS**

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cycle. If an airport listed for the current cycle provided in the link below is required for the FMS flight plan, approved back-up charts should be carried. Chart menus and chart display functions should be considered “unavailable” but there is no impact on FMS or other electronic display operations.

Link to airports with greater than 200 charts:

[https://support.jeppesen.com/product?pc=In\\_Flight&pid=Rockwell\\_Collins\\_Pro\\_Line&perm=0](https://support.jeppesen.com/product?pc=In_Flight&pid=Rockwell_Collins_Pro_Line&perm=0)

Note: If an error occurs when clicking on the link, copy and paste the link into the web browser manually or go to:

Jeppesen.com → Support Portal → In Flight → Rockwell Collins Pro Line

Rockwell Collins is working on short-term and long-term solutions for this issue. This bulletin will be updated as more information becomes available.

This Operators Bulletin (OPSB) provides generic guidance for flight crews to operate Rockwell Collins systems or products. For each aircraft configuration the Flight Operations department of the OEM or Operator is required to verify the specific instructions for their flight crews.

If you have questions regarding this operator bulletin, please contact your local Rockwell Collins Customer Support Engineer or call Rockwell Collins Technical Support at 319.295.5000.

Type	Part Number
FSA-5000	810-0001-002
FSA-5000	810-0001-003
FSA-5000	810-0001-004
FSA-5000	810-0001-005
FSA-5000	810-0001-006
FSA-5000	810-0001-008
FSA-5000	810-0001-009
FSA-5000	810-0001-010
FSA-5000	810-0001-020
FSA-5000	810-0001-100
FSA-5000	810-0001-104
FSA-5000	810-0001-105
FSA-5000	810-0001-106
FSA-5000	810-0001-108
FSA-5000	810-0001-109
FSA-5000	810-0001-110
FSA-5000	810-0001-120
FSA-5000	810-0001-220

Type	Part Number
FSA-5000	810-0001-222
FSA-5000	810-0001-320
FSA-5000	810-0001-322
FSA-6000	810-0072-001
FSA-6000	810-0072-002
FSA-6000	810-0072-003
FSA-6000	810-0072-004
FSA-6000	810-0072-101
FSA-6000	810-0072-102
FSA-6000	810-0072-103
FSA-6000	810-0072-201
FSA-6000	810-0072-301
FSA-6000	810-0072-302
FSA-6000	810-0072-401

Table 1