Are you new to Rockwell Collins?

Here is quick guide on how to get started understanding your subscriptions and setting up your subscription services.

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NOTE: To help with understanding the steps below I will be picking out an example aircraft. The aircraft type that I will use is a Bombardier Challenger 300 (Pro Line 21 with IFIS) with SCID number 832-4118-042. Any text below in orange will reference the information chosen for the example aircraft. Please choose the information properly based on your specific aircraft.
A. Familiarize yourself with the databases that we offer for your specific aircraft

1. Go to [www.rockwellcollins.com/fms](http://www.rockwellcollins.com/fms)

2. Select **Subscription Information** link from the Database and Software Updates column on the left side.
3. Under New user information and instructions select **Pro Line 4_21- Flight Database Services** to learn more about the subscription options for aircraft with PL 4 or PL 21.

*Example: Bombardier Challenger 300 would select Pro Line 4_21-Flight Database Services*

4. For Pro Line Fusion you can select your specific aircraft type to determine what subscriptions are available for your aircraft. Then you can select **Pro Line Fusion- Flight Database Services** to learn what these databases do.
B. Identify your XM Radio ID (if you elect to have XM Graphical Weather)

1. If you decide to purchase an XM Graphical Weather database you will need to identify your XM Radio ID. Later in this process (See Section F) you will need to have this Radio ID available to set up a subscription with the XM Weather Service Provider.

Use this procedure to determine your Radio ID for Pro Line 21 users: [Pro Line 21 XM Radio ID]

C. Identify your SCID/HSCD number and Navigation Database type

1. In order to determine what type Navigation Database is needed for your aircraft you need to know the SCID/HSCD number.

Use this procedure to determine your SCID/HSCD # for Pro Line 4 or Pro Line 21 users: [Identify SCID/HSCD for Pro Line 4 or 21 Users]

Use this procedure to determine your HSCD # for Pro Line Fusion users: [Global 5000/6000 Fusion] or [Embraer Legacy Fusion]

2. Once you have your SCID/HSCD # navigate back to [www.rockwellcollins.com/fms]. Select the Subscription Information link again under Database Software Updates.
3. Under Applicable Part Numbers select the link for **List of Applicable FMC Part Numbers**. Use your SCID/HSCD number and FMC part number to determine what type Navigation database (NDB) you need. 

**Example:** For a CL-300 with Pro Line 21 IFIS equipped and SCID # 832-4118-042 my aircraft would use a Type 7 Navigation database.
D. Determine which coverage map fulfills your needs for your NDB

1. Navigate to www.rockwellcollins.com/fms and select the link for Coverage Maps under Database and Software Updates. Use this to explore the different coverage maps based on the type NDB you need (i.e. Type 4, Type 5, Type 6, etc.)

Example: For a CL-300 using a Type 7 database that only operates inside the U.S. and Canada I would select a Jeppesen or Lufthansa Type 7 AMERICAS coverage region.
E. Fill out the forms to start your database subscription service

1. Navigate to [www.rockwellcollins.com/fms](http://www.rockwellcollins.com/fms) and select the link for **Subscription Forms** under Database and Software Updates.

2. Select the link applicable to your aircraft.

   For Pro Line 4 and Pro Line 21 users you will select the link titled **Navigation_Database** under Business & Regional- Pro Line 4/21. For all other users (including Pro Line Fusion) you will select the link applicable to your aircraft.

   **Example:** For a CL-300 aircraft with Pro Line 21 I would select the Navigation_Database link under Business & Regional- Pro Line 4/21.
F. Contact the other Service Providers to set up Jeppesen Charts and/or Graphical Weather

1. If you elect to have Jeppesen Charts on your aircraft you must download that database through the Jeppesen website. Please contact Jeppesen at 1-800-553-7750 or ba-customerservice@jeppesen.com to set up a subscription.

2. If you elect to have XM Graphical Weather overlays you can download the database through our Rockwell Collins portal (similar to your Navigation Database) but you must set up the XM Subscription with the service provider. Please contact XM Weather at 1-800-985-9200. They will ask for your Radio ID (found in Section B of this document).

G. Download the databases from Rockwell Collins Portal

1. Navigate to www.rockwellcollins.com/fms. Login in or create an account using the Log in or request an account link on the right hand side under Customer Support.

2. Then select the Download Database link once you are logged in.

3. Use the following link for instructions on downloading databases to a USB Flash Drive:
   [Database Download Instructions](#) (PDF) or [Database Download Instructions](#) (Video)
H. Loading databases to the aircraft

1. Determine what type of data loader is on your aircraft and use one of the following links for instructions on how to load the databases.
   - CPAS-3000 users: [CPAS Installation Guide](#)
   - PCD-3000 users: [PCD Installation Guide](#)
   - DBU-5000/5010E users: [Non-IFIS Data Loading](#) or [IFIS Data Loading](#)
   - Pro Line Fusion users: [Fusion Data Loading](#)

I. Setting up your IFIS Jeppesen Charts

1. After you have successfully set up your Jeppesen charts subscription by contacting the service provider Jeppesen (see Section F) and downloading the Jeppesen charts database from the Jeppesen JDM portal you will need to finish setting up the IFIS Jepp charts on your aircraft. First you must obtain your Subscription number (VNX #) and your 10-digit Region Codes (access codes) from Jeppesen.

2. Then use the following procedure to set up your chart information.
   - For Pro Line 21 IFIS users: [Setting Up IFIS Chart Subscription](#)

**NOTE:** If you have any questions regarding your specific subscription service or regarding the databases that are available on your Rockwell Collins portal please contact our FMS Subscriptions Group at (319) 295-5000 Option 3 or fmssubs@rockwellcollins.com on Monday through Friday from 7:30 AM CST to 4:30 PM CST.

If you have any technical questions regarding the above procedures please contact Rockwell Collins Customer Support at (319) 295-5000 Option 1 or customersupport@rockwellcollins.com.

Thank you for choosing Rockwell Collins!