



Pro Line DVD Sunset

Dear Valued Customer,

Related to the communication we issued for cycle 22-2017, we regret to inform you that the DVD option for your Rockwell Pro Line chart service will be discontinued due to technical challenges. The Jeppesen chart database has reached the size limit allowed by the Pro Line system. Unfortunately, this occurred much sooner than originally anticipated.

DVD deliveries will end with chart cycle 23-2017 (issue date 17 Nov 2017).

Subsequent chart updates will come from the web-based Jeppesen Distribution Manager (JDM) software application. JDM has capabilities to manage database size limitations. There is no immediate action required to manage database size in JDM, but eventually the worldwide chart dataset will need to be modified. We will issue a new communication at that time with instructions.

If you currently do not have JDM installed, you can download the free software application to your Windows or Mac computer to receive chart updates via the internet.

To get started with JDM, visit: jeppesen.com/JDM/download

You will receive a prorated refund for your DVD subscription.

If you have questions regarding the matter, please don't hesitate to contact us.

Asia Pacific: apac_bizav@jeppesen.com

Europe: fra_bizav@jeppesen.com

Americas: ba-customerservice@jeppesen.com

We appreciate your understanding.

Sincerely,
Jeppesen