

Collins Aerospace Power and Controls/ Global Ops

CQAR Contact Matrix

Revised September 2025

When performing source inspection on behalf of Collins Aerospace, please do not leave the supplier's facility until the i-Lot(s) is/ are complete (**accepted or rejected**), or you've received direction from Collins Supplier Quality to complete the iLot remotely.

This contact matrix intends to direct you the most appropriate contact by issue/ subject, so your inspection is not negatively impacted.

If you do not hear back from the primary/ secondary resources listed below, we encourage you to email DQRCertification@collins.com

Subject	Primary Contact	Secondary Contacts	Training Material Location/ Guidance
iLot questions and training	Assigned SQAR (see next page)	Mandy Markiewicz Traci Totten	Supplier Portal: Help & Training-Forms & Documents-Supplier Portal Training Documents Page- Power & Controls Standard Work- DQR Training (PDF only) AND/OR Supplier Source Inspection Lot
Supplier Portal query errors	Mandy Markiewicz	Assigned SQAR (see next page) Traci Totten	Supplier Portal: Help & Training-Forms & Documents-Supplier Portal Training Documents Page- Power & Controls Standard Work- Troubleshooting- Query Errors
Product inspection or documentation	Assigned SQAR (see next page)	Mandy Markiewicz Traci Totten	Supplier Portal: Help & Training-Forms & Documents-Supplier Portal Training Documents Page- Power & Controls Standard Work- DQR Training (PDF only)
Supplier Portal- (forgot password, errors when logging in, missing applications), DUO NOTE: You must log into the portal and access Quick Link applications <u>at least once per month</u> to avoid deactivation. Reactivation WILL NOT be immediate.	Call the supplier portal help desk: 1-833-370-0189 or 1-229-635-4595. Portal Help Desk email: supplierportal@collins.com	Traci Totten	If you can access your Collins email (through Citrix/ Outlook) go to the supplier portal home page, click “Login” and select Forgot password/ reset password. A reset link will be sent TO YOUR COLLINS EMAIL. If you cannot access your Collins email, you must call the portal help desk, advise that you are a CQAR (contractor) and do not have access to your Collins email, and request that your password be reset and provided to you verbally over the phone.
Collins email, SDO NOTE: You must log into Citrix <u>at least once per month</u> to avoid deactivation. Reactivation WILL NOT be immediate.	Contact William Hoffman: William.Hoffman@collins.com	Traci Totten Hannah Gonzalez	
iLot errors (unable to publish, revision mismatch, etc.)	Enter an SSI help desk ticket through the portal. Select <i>Help & Training- Contact Help Desk</i> .	Mandy Markiewicz Traci Totten	Supplier Portal: Help & Training-Forms & Documents-Supplier Portal Training Documents Page- Power & Controls Standard Work- DQR Training (PDF only)
COPS MPN	Catie Sheldon Mandy Markiewicz	Hannah Gonzalez	Supplier Portal: Help & Training-Forms & Documents-Supplier Portal Training Documents Page- Power & Controls Standard Work- Control of Process and Safety (COPS) / DQR Training (PDF only)
3rd Party Inspection reporting requirements	Traci Totten	Hannah Gonzalez	
Inspection environment, supplier push-back or concerns	Traci Totten, Assigned SQAR (see next page)	Hannah Gonzalez	CQAR Bulletin #01- contact Unitek for copy
Purchase Order or Scheduling Agreement questions	Assigned SQAR (see next page)	Mandy Markiewicz	Supplier Portal: Help & Training-Forms & Documents-Supplier Portal Training Documents Page- Power & Controls Standard Work- DQR Training (PDF only)
Special Process 80/85 Report	Assigned SQAR (see next page)	Traci Totten	Supplier Portal: Help & Training-Forms & Documents-Supplier Portal Training Documents Page- Power & Controls Standard Work- DQR Training (PDF only)

SQAR by Region

Name	Supplier Location	Cell	Email
	East Coast		
David Newman	MA, NH, NY (upstate), PA, RI, VT, VA	518-339-8658	David.Newman2@collins.com
Michael Gonzalez	CT, MD, NJ, NY (metro)	475-318-0757	Michael.Gonzalez2@collins.com
	Mid -West		
Pam Barkdoll	AL, FL, GA, IL, KS, OK, TX	779-771-9000	pamela.barkdoll@collins.com
Dewayne Flint	IN, KY, MI, OH, PA	860-986-9137	Dewayne.Flint@collins.com
Alison Bell	IL, IA, KS, MN, MO, ND, SD, WI	860-930-9509	Alison.Bell@collins.com
	West Coast and Mexico		
Kris Norlander	AZ, CO, MS, NV, NC, OR, SC, UT, WA, Mexico	928-766-6439	Kris.Norlander@collins.com
Paul Lipert	CA	909-315-9560	Paul.Lipert@collins.com

Supplier Quality (SQ) Compliance

Traci Totten	Primary SQ contact for CQARs	860-967-5028	traci.totten@collins.com
Mandy Markiewicz	Primary for SSI tickets, MP, back up SQ contact for CQARs	860-471-5957	MANDY.KOSA@collins.com
Hannah Gonzalez	SQ manager, back up contact for CQARs, escalation	815-213-4017	HANNAH.GONZALEZ@collins.com
Catie Sheldon	Primary for COPS, back up contact for CQARS	959-929-2860	Catie.Sheldon@collins.com