

## Supplier Quality Notification

Due to the nature of our products within the aerospace industry, Collins Aerospace is reminding all suppliers of their continued obligations to comply with quality flow down requirements. Specifically, we would ask that you ensure the following topics are understood and flowed throughout your supply base:

- Activities being performed for standard and nonstandard work are documented, sequences are being followed, and verification is conducted.
- Proper tool calibration processes to address out-of-tolerance tools with mistake proofing work instructions and training requirements documented – particularly torquing requirement and best practices.
  - o A validation of torque tool settings and output (for all aspects of torque defined in the requirements i.e. running, prevailing, break away, final) shall be performed and recorded against acceptance criteria.
  - o Fasteners shall be re-checked.
  - o Ensuring the correct torque tool is selected.
  - o Range values will be defined and documented.
  - o Verification and training activities documented.
- Authenticity and verification activities for potential falsification or records regarding certificates of conformity.
  - o For all material Certificates of Conformance (C of C), the supplier shall verify:
    - Raw material back to the original mill.
    - Certificate of Assurance (C of A) matches PO/ Drawing requirements.
    - The material properties report as required by material specification.

For any questions or clarifications, please refer to your Collins Aerospace Supplier Quality Requirements which can be accessed through the [Supplier Portal](#) or the [Supplier Documents site](#).

During future supplier audits conducted by Collins Aerospace, these topics may be reviewed and validated for compliance.

It is the expectation of Collins Aerospace as well as our customers that our supply chain is effectively delivering quality parts that comply to requirements to ensure safety.

For any questions or clarification please contact your Collins Aerospace Representative or email [CentralSupplierQuality@Collins.com](mailto:CentralSupplierQuality@Collins.com).