To: North America Suppliers

Dear Suppliers

As you know, COVID-19 has caused substantial disruption to the global transportation network. This has significantly impacted our supply chain in an unprecedented manner; both in terms of increased costs and inconsistent/higher transit times. Airfreight capacity is significantly lower as compared to 2019 levels and coupled with increased e-commerce shipments, the demand is high.

This situation is expected to worsen further in 2021 with the expected COVID-19 vaccine distribution requirements. Vaccine distribution is expected to absorb more than 30% of all airfreight capacity globally. Even Fedex and UPS expect to face significant capacity challenges in 2021.

Collins Aerospace Interiors Logistics team has been working diligently for the past few months to find a solution that will meet the following objectives:

- 1. Provide stability to our Supply Chain through manageable and consistent transit times
- 2. Minimize Risks to the inbound and outbound supply chain
- 3. Optimize transportation and logistics costs

As a supplier to the Interiors Group of Collins Aerospace you will be affected as follows:

- Beginning the 1st week of January, 2021, ALL Heavy Weight Air Shipments from the United States to
 United Kingdom and from United Kingdom to the United States will have to be booked with Kuehne
 Nagel. The Routing Guide will be updated to reflect the change by December 15, 2020.
- As the new process requires all shipments to be booked utilizing a secure web based tool we will offer training. Training will be conducted starting December 14, 2020 for all suppliers' outbound shipping and customer service teams on the new process. Please make sure that your teams attend the training. Zoom Invites will be sent out to your teams shortly.

If you have any questions, please feel free to reach out to Ash Korde at Ashutosh.Korde@collins.com or Mark Pearn at Mark.Pearn@collins.com.

Thank you for your support.

Janice Warren Susan Bux