IMACT TRAINING SURVEY

Submit completed forms to AOC Collins AOC Support team at aoc-support@collins.com. For best results populating, use Microsoft Edge Browser. You can also print and fill this form manually.

1. General information

Company | | Contact |
ICAO Code | | Email |

2. IMACT identification

IMACT version   Expiration date

AOC Customized aircraft :

Airbus	A220 A350 A380 SA/LR (A318, A319, A320, A321 / A330, A340, A340-500, A340-600) BELUGA-XL
Boeing	B737, B757-200/300, B767, B747-400, B747-8
Comac	C919 ARJ 21
Gulfstream	G250
Embraer	EEJ-450/500
Bombardier	M145 CRJ-700,CRJ-900,CRJ-1000,CRJ-200
Mitsubishi	MRJ-70/90
ATR	ATR 42/72

3. Survey

A)   Overall, are you satisfied with the software?

| Very Unsatisfied | Unsatisfied | Neutral | Satisfied | Very Satisfied |

B)   What are the aspects of the software that you like the most?

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied
Easy to use					
Multi AOC platform					
Look & feel					
Value for money					
Updates and enhancements					

C) What are the areas of the software that could be improved?

(for example, improve document generation or add built-in features such as AMDAR. Please detail)

D) Does the software effectively meet your needs?

No	Partially	Yes

E) Have you encountered any difficulties while using the software? If yes, what were they?

Yes

F) How often did you use IMACT tool ?

2 to 3 times a month	Once a month	Every 2-3 months	2 to 3 times a year	Once a year or less

If "Once a year or less", can you add a comment ?

G) To what extent would you recommend this software to others?

Not at all likely 0	1	2	3	4	5	6	7	8	9	Extremely Likely 10

H) Have you received adequate support from the AOC support team?

Yes

I) Is the software user-friendly and easy to use?

Strongly Disagree	Disagree	Neither agree nor disagree	Agree	Strongly Disagree

J) Does the software provide the features and options you expected?

Yes

K) To what extent has the software improved your productivity or performance?

Not at all likely 0	1	2	3	4	5	6	7	8	9	Extremely Likely 10

L) Rate your IMACT skills level

LOW	MEDIUM	HIGHT

Thank you for your participation! This is a very valuable feedback that helps us to improve IMACT tool.